

PROVIDER ADVISORY #2026-007
IMPORTANT UPDATES TO EVV SCHEDULING FOR A NEW FISCAL YEAR
ACTION MAY BE NEEDED

EFFECTIVE DATE: APRIL 17, 2026

The Agency for Persons with Disabilities (APD) is implementing automated Electronic Visit Verification (EVV) Scheduling in iConnect in June of 2026. Beginning fiscal year 2026-2027, EVV providers no longer need to reschedule EVV Workers in the EVV Scheduling tab when the new fiscal year authorizations are issued. This enhancement is designed to reduce administrative workload for EVV Managers during transition to a new fiscal year.

EVV Managers should not add any EVV Workers for the 2026–2027 fiscal year in EVV Scheduling until APD issues a Provider Advisory upon completion of the automated scheduling in iConnect. Any manual entries in the EVV Scheduling tab will not be overridden by the system's automation.

For EVV Scheduling automation to work, the following conditions must be met:

- Workers currently in the EVV Scheduling tab must have an “End Date” of June 30th of the current fiscal year to copy over to the next fiscal year's authorization.
- The new fiscal year authorizations must be in “approved status” with a Prior Authorization (PA) Number.
- The currently assigned EVV Workers must have an active worker record for the provider.
- If an EVV Worker is assigned to a role with the new fiscal year authorization prior to the automation, the EVV Worker assigned in the previous fiscal year authorization will not carry over.

Important information about the automation:

- The iConnect main application will require a brief evening downtime to copy the EVV Scheduling. A downtime notification will be sent prior to the downtime.
- Workers with an “End Date” aligned to the end of the current fiscal year will be automatically scheduled for the full duration of the new authorization.
- Workers without an “End Date” or with an “End Date” prior to the end of the fiscal year, will not carry over into the new fiscal year's EVV Scheduling.
- Workers who are no longer active in iConnect will not carry over.

For detail guidance on preparing for a new fiscal year for EVV providers, refer to the updated [“Fiscal Year Transition – EVV Providers”](#) job aid.