

Central Region

Area of Responsibility	Staff Name	Phone	Email Address
Regional Operations Manager (ROM)	Jeannette Estes	(407) 768-6303	Jeannette.Estes@apdcares.org
Deputy, Regional Operations Manager (DROM)	Priscilla Weeks	(352) 330-2758	Priscilla.Weeks@apdcares.org
Admin Assistant to ROM	Nancy Michael	(407) 768-6304	Nancy.Michael@apdcares.org
Admin Assistant	Solange Digenova	(407) 768-6339	Solange.Digenova@apdcares.org
Regional Residential Planning Coordinator	Lisa Thompson	(863) 413-3372	Lisa.Thompson@apdcares.org
Regional Trainer	Mollie Brown-Ferrier	(863) 413-3377	Mollie.Brown-Ferrier@apdcares.org
Clinical/Forensic Workstream Manager	Merari Perez	(407) 768-6317	Merari.Perez@apdcares.org
Clinical Administrative Assistant	Jackie Brandibas	(407) 768-6335	Jackie.Brandibas@apdcares.org
Forensics	Crystal Peters	(407) 768-6345	Crystal.Peters@apdcares.org
Behavior Analysis Services - <i>Lakeland</i>	Vacant		
Behavior Analysis Services - <i>Orlando</i>	Vacant		
Behavior Analysis Services - <i>Wildwood</i>	Zane Prater	(407) 205-3795	Zane.Prater@apdcares.org
Behavior Analysis Services	Vacant	(407) 205-3795	
Behavioral Specialist – Orlando	Nakeemah Ghent	(407) 768-6313	Nakeemah.Ghent@apdcares.org
Medical Case Management - <i>Lakeland</i>	Shirley Hammond, RN	(863) 413-3378	Shirley.Hammond@apdcares.org
Medical Case Management - <i>Lakeland</i>	Amerita Perez	(863) 400-4700	Amerita.Perez@apdcares.org
Medical Case Management- <i>Orlando/Brevard County</i>	Julie Angotti, RN	(407) 819-7905	Julie.Angotti@apdcares.org
Medical Case Management - <i>Orlando</i>	Charline Marks, RN	(407) 245-0440	Charline.Marks@apdcares.org
Medical Case Management - <i>Wildwood</i>	Petra VonAnsbach, RN	(352) 330-2755	Petra.Vonansbach@apdcares.org
Medical Case Management – <i>Wildwood</i>	Aliyah Coleman		Aliyah.Coleman@apdcares.org
QSI - Lead - <i>Orlando</i>	Andrea Jones	(321) 543-2684	Andrea.Jones@apdcares.org
QSI - Lead - <i>Wildwood</i>	Lori Poole	(352) 643-1496	Lori.Poole@apdcares.org
Pre-Enrollment/Community Supports Workstream Manager	Sharon Jennings	(407) 768-6326	Sharon.Jennings@apdcares.org
Pre-Enrollment/Community Supports Administrative Assistant	Chrissdaly Soto	(407) 768-6332	Chrissdaly.Soto@apdcares.org
Intake & Eligibility/Liaison	Cristina Espinal-Nunez	(407) 768-6336	Cristina.Espinal-Nunez@apdcares.org
Pre-Enrollment Support Coordinator - <i>Orlando</i>	Nyteema Oliver	(407) 768-6325	Nyteema.Oliver@apdcares.org
Pre-Enrollment Support Coordinator - <i>Orlando</i>	Victor Blair	(407) 768-6334	Victor.Blair@apdcares.org

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Pre-Enrollment Support Coordinator - <i>Orlando</i>	Karin Joseph	(407) 768-6305	Karin.Joseph@apdcares.org
Pre-Enrollment Support Coordinator - <i>Lakeland</i>	Stacey Jamieson	(863) 413-3369	Stacey.Jamieson@apdcares.org
Pre-Enrollment Support Coordinator - <i>Lakeland</i>	Laura Garcia	(863) 413-3380	Laura.Garcia@apdcares.org
Pre-Enrollment Support Coordinator - <i>Wildwood</i>	Mark Lewis	(352) 330-2777	Mark.Lewis@apdcares.org
Pre-Enrollment Support Coordinator - <i>Wildwood</i>	Trinetta Anderson	(352) 330-2735	Trinetta.Anderson@apdcares.org
Pre-Enrollment Support Coordinator - <i>Wildwood</i>	Alisha Hightower	(352) 955-5691	Alisha.Hightower@apdcares.org
Supported Employment Liaison - <i>Orlando</i>	Alvaro Quintero	(407) 768-6327	Alvaro.Quintero@apdcares.org
Supported Employment Liaison - <i>Lakeland</i>	Ranee Coffy-Andesha	(863) 413-3381	Ranee.Coffy-Andesha@apdcares.org
Supported Employment Liaison - <i>Wildwood</i>	Elizabeth Watson	(352) 330-2739	Elizabeth.Watson@apdcares.org
Quality Workstream Manager	Carla Bettis	(863) 413-3365	Carla.Bettis@apdcares.org
Quality Assurance Supervisor	Eduardo "Eddie" Castro	(407) 768-6309	Eduardo.Castro@apdcares.org
Regional Qualified Organization Consultant	Idis Arias	(407) 768-6329	Idis.Arias@apdcares.org
Incident Management Lead - <i>Orlando</i>	Jessica Flaherty	(407) 768-6311	Jessica.Flaherty@apdcares.org
Incident Management - <i>Lakeland</i>	Vacant		
Incident Management - <i>Lakeland</i>	Vacant		
Incident Management - <i>Lakeland/Wildwood</i>	LaCandace Nelson	(863) 413-3363	Lacandace.Nelson@apdcares.org
Provider Liaison - <i>Orlando</i>	Sara Greene	(407) 768-6338	Sara.Green@apdcares.org
Provider Liaison - <i>Wildwood</i>	Patricia Morse	(352) 330-2729	Patricia.Morse@apdcares.org
Provider Liaison - <i>Orlando</i>	Robert Benoit	(407) 768-6307	Robert.Benoit@apdcares.org
Provider Liaison - <i>Lakeland</i>	Shannon Barden	(863) 413-3366	Shannon.Barden@apdcares.org
Supported Living Liaison - <i>Lakeland</i>	Ranee Coffy-Andesha	(863) 413-3381	Ranee.Coffy-Andesha@apdcares.org
Provider Enrollment Supervisor	Kimberly Williams	(352) 330-2743	Kimberly.Williams@apdcares.org
Provider Enrollment – Administrative Asst.	Estere Joseph	(407) 768-6322	Estere.Joseph@apdcares.org
Provider Enrollment Specialist - <i>Orlando</i>	Tawanna Smith	(407) 768-6333	Tawanna.Smith@apdcares.org

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Provider Enrollment Specialist - Wildwood	Lorraine Guziak	(352) 330-2732	Lorraine.Guziak@apdcares.org
Monitoring & Licensing Manager (NW, NW, Central Regions)	Charles Steen	(863)413-3359	Charles.Steen@apdcares.org
Residential Services Supervisor – Orlando/Lakeland	Amber Griffin	(407) 697-4786	Amber.Griffin@apdcares.org
Residential Services Supervisor - Wildwood	Joy Taylor	(352) 431-8656	Joy.Taylor@apdcares.org
CMS Compliance Reviewer – Orlando	Angelle Jenkins	(352) 901 1727	Angelle.Jenkins@apdcares.org
Residential Licensing Specialist - Wildwood	Jennifer Bailey	(352) 689-3300	Jennifer.Bailey@apdcares.org
Residential Licensing Specialist - Orlando	Grycel Hernandez-Rizo		Grycel.Hernandez-Rizo@apdcares.org
Residential Licensing Specialist – Orlando	Natalie Rincon	(407) 795-5295	Natalie.Rincon@apdcares.org
Residential Licensing Specialist - Lakeland	Jeremy Tschida		Jeremy.Tschida@apdcares.org
CMS Compliance Reviewer – Wildwood	Deborah LeBel	(352) 901-0671	Deborah.Lebel@apdcares.org
Residential Group Home Monitor - Wildwood	Rachel Jones	(352) 286-7033	Rachel.Jones@apdcares.org
Residential Group Home Monitor - Wildwood	Deborah Daniels		Deborah.Daniels@apdcares.org
Residential Group Home Monitor - Wildwood	Christine Moyer	(863) 698-1402	Christine.Moyer@apdcares.org
Residential Group Home Monitor - Wildwood	Karen Manly	(352) 446-2628	Karen.Manly@apdcares.org
Residential Group Home Monitor - Lakeland	Diane Godette-Lynch	(863) 413-3372	Diane.Godette-Lynch@apdcares.org
Residential Group Home Monitor - Orlando	Shantell Callwood		Shantell.Callwood@apdcares.org
Residential Group Home Monitor - Orlando	Mona Varveris	(407) 489-5080	Mona.Vaveris@apdcares.org
Residential Group Home Monitor - Orlando	Steve Joseph	(407) 276-8594	Steve.Joseph@apdcares.org
Residential Group Home Monitor - Brevard	Carol Gilchriest		Carol.Gilchriest@apdcares.org
Residential Group Home Monitor - Orlando	Lorriane Mangual	(407) 653-6606	Lorriane.Mangual@apdcares.org
After Hours CRITICAL Incident Call-In	Carla Bettis	(863) 255-2695	Carla.Bettis@apdcares.org
Incident Reporting & Abuse	LaCandace Nelson	(863) 413-3363	Lacandace.Nelson@apdcares.org
Incident Reporting & Abuse	Lisa Thompson	(863) 413-3372	Lisa.Thompson@apdcares.org

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Area of Responsibility	Staff Name	Phone	Email Address
Waiver Workstream Manager	Fanny Chulig	(407) 768-6318	Fanny.Chulig@apdcares.org
Waiver Unit Supervisor - <i>Orlando</i>	Brenda Sanchez	(407) 768-6342	Brenda.Sanchez@apdcares.org
Waiver Liaison - <i>Orlando</i>	Maria Goris	(407) 768-6319	Maria.Goris@apdcares.org
Waiver Liaison/CDC - <i>Orlando</i>	Lydia Bustillo	(407) 768-6312	Lydia.Bustillo@apdcares.org
Waiver Liaison - <i>Orlando</i>	Nancy Rosario	(407) 768-6341	Nancy.Rosario@apdcares.org
Waiver Liaison - <i>Wildwood</i>	Barbara Zatkoff	(352) 330-2776	Barbara.Zatkoff@apdcares.org
Waiver Liaison - <i>Orlando</i>	Vacant		
Waiver Unit Administrative Asst - <i>Orlando</i>	Gertrude Stallon	(407) 768-6328	Gertrude.Stallon@apdcares.org
Waiver Supervisor - <i>Lakeland</i>	Connie Miller	(863) 413-3390	Connie.Miller@apdcares.org
Waiver Liaison/Lead/Medicaid - <i>Lakeland</i>	Christine Martin	(863) 413-3374	Christine.Martin@apdcares.org
Waiver Liaison - <i>Lakeland</i>	Yajaira Rodriguez	(863) 413-3385	Yajaira.Rodriguez-Soto@apdcares.org
Waiver Liaison – <i>Lakeland</i>	Sandra Perez	(863) 413-3383	Sandra.Perez@apdcares.org
Waiver Liaison - <i>Lakeland</i>	Mayra Llanos-Rivera	(863) 423-3371	Mayra.Llanos-Rivera@apdcares.org
Waiver Liaison - <i>Lakeland</i>	Aric McFarlane	(863) 413-3375	Aric.Mcfarlane@apdcares.org
Waiver Unit Secretary - <i>Lakeland</i>	Milagros "Gigi" Souchet	(863) 413-3361	Milagros.Souchet@apdcares.org
Waiver Liaison - <i>Wildwood</i>	Malikah Tarver	(352) 330-2757	Malikah.Tarver@apdcares.org
Waiver Liaison - <i>Wildwood</i>	Sheri Goodman	(352) 330-2773	Sheri.Goodman@apdcares.org
Waiver Unit Administrative Asst. - <i>Wildwood</i>	Lisa Lee	(352) 330-2753	Lisa.Lee@apdcares.org